



CATHOLIC HEALTH CARE ASSOCIATION

## FEEDBACK ON AN ANGLO 035622 LOCAL COMMUNITY DIALOGUE # 1



**Venue:** Mercy Clinic, Winterveldt, NW

**Date:** 19 August 2016

**Facilitators:** Elsa Chinembiri, Lungile Cele & Tinashe Mandikonza

**Projects present:** Holy Cross Home, Mercy Clinic and Father Michael D'Anucci.

**Total Number trained:** 22

## **Table of Contents**

NO.	DESCPRITION
1.	Cover page
2.	Table of Contents
3.	Community Dialogue objectives
4.	Introduction to project and its objectives
5.	Presentations from guest speakers: Question and Answer Session
6.-8	Question and Answer Session
9	Individual interview tool
10	Conclusion

## **Community dialogue Objectives**

The overall objectives of these community dialogues are:

- To create a platform where community members can interact with key community service providers.
- to foster relationships between critical service providers and community members
- to update community members on recent developments with in critical service providers spheres
- to enable community members an opportunity to address or meet the needs of the children in their care, especially orphaned and vulnerable children.

## **The first session**

The facilitators welcomed the invited guests who in this case are the project stakeholders who came from the different local communities which are: DSD, SAPs, DOH, DOHA, DOE, SASSA, Social Workers and Councillors and introductions were done until the child care workers and parents or guardians also invited had a feel of the community dialogue session. Attendance registers circulated and ground rules were set and thereafter expectations of the community dialogue were shared as below:

1. Understanding the importance of networking with project stakeholders.
2. Ways in which we can identify the problems affecting children and who to refer the problems to.
3. Strengthening community relationships
4. Understanding our community leaders' roles, services they offer and how to network with them.

## **Second Session**

### **Presentations from guest speakers: Question and Answer Session**

**Guest 1:** Hilda Relela

**Organisation:** People Against Abuse (P.A.A)

#### **Information shared**

She shared information on her organisation called People Against Abuse (PAA). PAA is a 24 hour crisis centre based at the local police station in Winterveldt. Their main focus is to target victims who come to the police station to report. They do work through their satellite offices in surrounding areas which are Soshanguve, Hamaskraal and Winterveldt. Hilda mentioned the cases they deal with everyday stated below:

- Rape
- Domestic violence
- Child neglect/ abuse
- Substance abuse
- HIV/AIDs counselling

## **Question and Answers**

### **Do you have a catchment area?**

They are mainly based in Winterveldt police station and are well networked with the other offices in Soshanguve and Hamaskraal.

### **Do you refer any of your clients?**

Yes, we do work with others social group, the department of social development and local clinics eg Black like me.

### **How do you help people being sent from pillar to post?**

We work closely with the police and we plead on victims' behalf. We encourage everyone to network with service providers, in that way you become stronger.

### **What do you if a person is a victim of rape?**

They must report before 72 hours.

### **How will it help us to network with you?**

Every form of abuse must be addressed and solved, besides the common abuses like physical and mental, other forms of abuses like financial abuse are creeping in and they must be addressed. Feel free to come and be helped free of charge for these services. She advertises the Women's Month event that is coming up on the 26<sup>th</sup> of August where marriage experts, SASSA and DVA will be available to help women.

### **There is a 10 year old child who abuses her grandmother, takes all her money from the grant. What do I do?**

You must approach a social worker and ask her to intervene. She/he will continue from there by reporting the case.

### **What can we do as women to be empowered?**

Do income generating activities such as gardening and making beads. Be confident and bold enough to make decisions that are binding as a woman.

### **What are the challenges facing with support groups?**

- Lack of sustained communications

- Lack of genuine support
- Pull her down syndrome

### **What is the impact of social workers in the community?**

They must intervene between the problem and the victim, report all unsolved problems, write reports and also refer and encourage people to go to SASSA etc

**Guest 2:** Palesa Selubana

**Organisation:** SASSA

### **Information shared**

SASSA's motto is: "***Paying the right grant to the right person at the right time and place***".

SASSA is responsible for social assistance to any applicant who has the legal right to receive a grant from the government. A social grant refers to grants paid by the South African Social Security Agency that is:

- grant for older persons (must be 60 years or older)
- child support grant (child must be below 18 years)
- disability grant (must be 18 to 59 years)
- care dependency grant (child must be below 18 years)
- foster child grant (child must be placed in your legal foster care)
- grant in aid (applicant must require full time attendance by another person owing to his or her physical/mental disabilities)
- Social relief of distress.
- war veteran's grant (must be 60 years+)

### **Questions and Answers**

#### **What are the basic requirements for application of a foster care grant?**

1. ID document and that of your spouse
2. Birth certificate of the foster child
3. Proof of spousal relationship status eg marriage certificate/divorce order/an affidavit
4. The court order placing the child in your foster care.

### **How do I get grant assistance if I am divorced?**

You need to have been apart for 90 days or more and a report from a social worker stating your case.

### **I have severe arthritis, can I claim a disability grant?**

You need to provide a letter from a quality doctor.

### **How do I help women deserted after divorce?**

A detailed report from a social worker must be submitted to SASSA first.

### **How do I deal with less amounts being deposited into my account by SASSA?**

There is a money lending and exploitation scheme that governs SASSA green card holder.

### **Why are HIV positive people required to renew their grants after 6 months?**

There are temporary grants and the doctors may request patients to come and get medication after 6 months to ensure compliance.

### **What may cause a grant to be suspended?**

When grant was approved in error or one has committed fraud or has failed to co-operate when that grant has been reviewed.

### **Who is considered as a legal guardian?**

The person responsible for the child's safety, paying fees, feeding, clothing the child and paying hospital bills etc

### **Can SASSA do something about grant claims?**

We cannot take policies on child grants but on adult grants and it is only 10% that can be taken on the adult's grant.

### **Closure of session.**

This session was closed with a vote of thanks after which a song and prayer were shared.

## **Individual interview tool**

Objective of the interview tool

Methodology of data collection employed

Findings or conclusions derived from the interview tool

Recommendations going forward